Competencies of Self

- o Accountability and Responsibility
- o Aligning Values
- o Followership
- o Health and Well-Being
- o Personal Conduct
- o Self Awareness and Learning
- Technical Proficiency

Competencies of Working with Others

- o Influencing Others
- o Respect for Others and Diversity Management
- o Looking out for Others
- o Effective Communication
- o Group Dynamics
- o Leadership Theory
- Mentoring

Competencies of Performance

- Vision Development and Implementation
- Customer Focus
- o Decision-Making and Problem-Solving
- o Conflict Management
- o Performance Appraisal
- o Management and Process Improvement
- O Workforce Management Systems