



United States Coast Guard
U.S. Department of Homeland Security

05 DEC 2023
FM: CHDIRAUX
TO: ALAUX
ALAUX 042/23

Subj: UPDATE TO DAMAGE CLAIMS PROCEDURES AND REQUIREMENTS POLICY
LETTER RELEASED

1. The Chief Director of Auxiliary signed CG-BSX Policy Letter 23-03, UPDATE TO DAMAGE CLAIMS PROCEDURES AND REQUIREMENTS.
 2. The purpose of this policy letter is to remove the term “Catastrophic Failure” and update “Written Explanation of Denial” in Chapter 10, Section K of Auxiliary Operations Process Guide: Volume I, AOPG 16798.31 (series).
 3. All District Directors of Auxiliary (DIRAUX), Operations Training Officers (OTO), and Auxiliarists must comply with the provisions in the Policy Letter.
 4. The policy letter can be found on the Chief Director of Auxiliary (CG-BSX) website at: [2023 Policy Letters \(uscgaux.info\)](https://www.uscgaux.info/2023-Policy-Letters)
 5. Internet release is authorized.
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For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.

*All ALAUX's are posted on the Chief Director of Auxiliary web site located at: [CHDIRAUX ALAUX](https://www.uscgaux.info/CHDIRAUX-ALAUX)

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email CGAUX@uscg.mil.