

01 AUG 2022 FM: CHDIRAUX TO: ALAUX ALAUX 026/22

Subj: FY21 AUXDATA II PATROL ORDER REIMBURSEMENTS

- 1. CG-BSX submitted 808 Patrol Orders to the Coast Guard Finance Center (FINCEN) for manual entry into the Financial System Modernization Solution (FSMS), and all Patrol Orders for Fiscal Year (FY) 2021 have been reimbursed. FY 2021 Patrol Orders reimbursement is complete.
- 2. Auxiliarists who have not been reimbursed for a Patrol Order in FY 2021 (only FY 2021) are recommended to submit a "Service Request" in AUXDATA II.
- 3. 01 September 2022 will be the official closeout date for FY 2021 Auxiliary Patrol Order funding. Auxiliarists have until **30 August 2022** to submit a "Service Request" for any FY 2021 Patrol Order that they believe was not reimbursed. Any "Service Request" received for FY 2021 Patrol Orders after 30 August 2022 will not be entertained.
- 4. Below is updated guidance for Auxiliary members to check the status of their Patrol Order reimbursement.
 - 1. Send an email to the FINCEN Help Desk at the following address <u>FIN-SMB-Customerservice@uscg.mil.</u>
 - 2. The Subject line of your email should be the **FSMS invoice number** from the Patrol Order in question. Patrol Order Document ID is no longer valid in the new financial system.
 - 3. Provide the following in the body of your email:
 - i. FSMS Invoice Number: (Found under the "Comments" block of the Patrol Order)
 - ii. Amount claimed
 - iii. Member ID#
- 5. Internet release is authorized.

For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.

*All ALAUX's are posted on the Chief Director of Auxiliary website located at: $\underline{\text{CHDIRAUX}}$ $\underline{\text{ALAUX}}$

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email CGAUX@uscg.mil.