



United States Coast Guard
U.S. Department of Homeland Security

08 MAY 2020
FM: CHDIRAUX
TO: ALAUX
ALAUX 014/20

Subj: UPDATE 4 ON THE AUXDATA II PROJECT

1. AUXDATA II updates and adjustments continue to be made as needs for them are identified by new system users.
2. As preparations are made to roll out system access to a wider audience of Auxiliarists, and in order to manage the service tickets flowing in with questions or concerns from the field (and the workload of the Auxiliary Tier 1 team), procedures are being developed to have all questions directed to IS officers before tickets are submitted by end-users. In order to ensure IS officers are ready and able to handle these questions, a training system has been developed in which they can practice and learn the system. They will have a week in the training system to prepare before getting their production accounts, and before accounts are provided to a wider Auxiliary audience. This will push the user account roll-out schedule for the remaining production accounts from the week of May 18th to the week of May 25th and will help the Coast Guard/Auxiliary/Acumen team better manage the deployment efforts.
3. User account roll-outs continued this week with Order Issuing Authorities (OIAs) receiving their new accounts. User account roll-outs will continue through the week of May 25th.
4. BMCM Dennis O'Connell, from the Chief Director's Office, conducted one OIA training session this week and is planning more training sessions for OIA's, through next week.
5. Internet release is authorized.

*****For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.*****

*All ALAUX's are posted on the Chief Director of Auxiliary web site located at: [CHDIRAUX ALAUX](#)

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email CGAUX@uscg.mil.