



United States Coast Guard
U.S. Department of Homeland Security

11 MAR 2022
FM: CHDIRAUX
TO: ALAUX
ALAUX 012/22

Subj: AUXDATA II SECURITY UPDATES

1. Beginning March 14, 2022, AUXDATA II will undergo updates to its security measures. Most notably, users will see the following impact:

a. Upon entering their current username and password, users will receive a prompt to update to a new password and should follow the prompts accordingly.

b. If the FIRST ATTEMPT to enter the current username and password is NOT successful, the user MUST select the “Forgot your password” link, check their email and follow the guidance.

c. If the user is temporarily locked out due to too many failed attempts, they will receive a notification with further instructions.

d. Users are advised to sign in at least once a month to avoid an inactivity lockout. If this occurs, a user should request that their account be reset by sending an email to: Auxdata@acumensolutions.com.

2. If you have login/password reset issues, and you have checked your spam or junk folder, contact Auxdata@acumensolutions.com.

3. If there are additional questions, please use your Chain of Leadership and Management (COLM) or Chain of Command as appropriate.

4. Internet Release is authorized.

For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.

*All ALAUX's are posted on the Chief Director of Auxiliary web site located at: [CHDIRAUX
ALAUX](#)

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email CGAUX@uscg.mil.