

02 MAY 2020 FM: CHDIRAUX TO: ALAUX ALAUX 012/20

## Subj: UPDATE 3 ON THE AUXDATA II PROJECT

1. This week AUXDATA II user accounts were rolled out to the Chief Director's Office (CG-BSX), CG-BSX Executive Assistants, Order Issuing Authorities (OIA), Auxiliary District IS Officers, and Tier 1 Help Desk Support staff.

2. National Commodore Larry King recently issued a message updating all Auxiliarists about the user account rollout plan (who, when, etc.). The user account rollout plan will continue through the week of May 18, when all Auxiliary members will receive their new AUXDATA II user accounts.

3. Various errors/issues have been discovered with the new system and they are being promptly relayed to, and corrected by Acumen Solutions (the contractor). Acumen Solutions has successfully completed all requested updates keeping the user account rollout plan intact.

4. Next week will be the first post-deployment meeting with Acumen Solutions which will cover configuration items, new features, and other issues deemed critical for the initial operational baseline. These meetings will continue at regular intervals and will not prevent support for future user account rollout and will help us in moving to sustainment.

5. Internet release is authorized.

\*\*\*For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.\*\*\*

\*All ALAUX's are posted on the Chief Director of Auxiliary web site located at: <u>CHDIRAUX</u> <u>ALAUX</u>

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email <u>CGAUX@uscg.mil</u>.