United States Coast Guard
U.S. Department of Homeland Security

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FM: CHDIRAUX
TO: ALAUX
ALAUX 009/20

Subj: UPDATE 1 ON THE AUXDATA II PROJECT

1. The contractor, Acumen Solutions, completed basic system design and development, and delivered the system on schedule on 15 April. It took approximately nine days (06-14 April) for data to be migrated from old AUXDATA to new AUXDATA II.

2. The validation of accuracy of the data migration is underway and will continue into next week. The Chief Director of Auxiliary (CG-BSX) has responsibility over creating new user accounts. New user accounts will start rolling out once the accuracy of the data migration has been validated.

3. Account rollouts will be phased in over time. This will prevent any overload on Tier 1 help desk resources (Tier 1 tickets are lower-level help requests (e.g. password resets; user role/profile updates) that are expected to be handled primarily by assigned Auxiliarists). More experienced system users (DIRAUX and Auxiliary Information Services Officers) will initially have their accounts created, and gradually all Auxiliarists will have their own accounts created. The timeframe for this has not been determined at this time (the validation completion is the higher priority).

4. Internet release is authorized.

For many reasons including the value of keeping communication lines clear and open as well as facilitating access to training and educational tools, all Auxiliarists are urged to have their own email address and to keep it updated in AUXDATA.

If you have a question regarding this ALAUX, please seek resolution within your Chain of Leadership and Management (COLM) including up to your servicing District Director of Auxiliary (DIRAUX). If your question still cannot be resolved after that, then please email CGAUX@uscg.mil.