

## INTRODUCING A NEW OPTION FOR REPORTING YOUR PLEASURE BOAT ARRIVAL TO CBP

Member of the Pleasure Boating Community,

Thank you for providing your contact information to CBP at this year's Miami Boat Show! You expressed an interest in CBP's innovative new program to make reporting your arrival into the U.S. easier and faster. It is our pleasure to announce that the **Reporting Offsite Arrival – Mobile (ROAM) app has been soft-launched as a Pilot Program in Florida**. Pleasure boaters will be able to use the ROAM app to report their entry into the United States from the convenience of their personal devices, as opposed to calling the 1-800 number.

Some features of the ROAM app include:

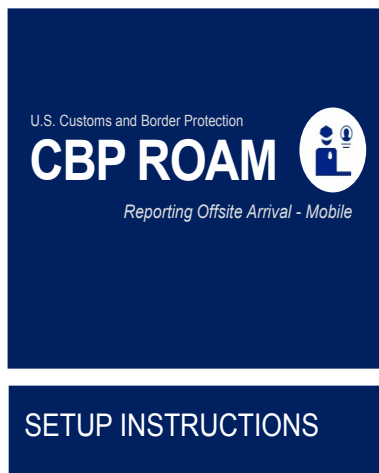
- Streamlined reporting process with reusable traveler and vehicle profiles using [login.gov](https://login.gov)
- Shorter wait times by reporting via the online app from a smartphone instead of calling in
- Remote inspections by CBP Officers using video chat if necessary

Download ROAM on your [Android](#) or [iOS](#) device. Detailed instructions on how to install and use the app are attached for your reference.

***This program is a pilot and is still under development; please report any difficulties or comments to this email box and we will respond as quickly as possible.***

Happy Boating and Stay Safe!

U.S. Customs and Border Protection  
Miami Field Office, Florida



### 1 DOWNLOAD THE CBP ROAM APP!

- Search "CBP ROAM" in the Apple App Store or Google Play Store and download the app
- Open ROAM app and enable location services



### 2 SIGN IN VIA LOGIN.GOV

- Click "Sign In" and accept the terms. The app will redirect to login.gov, where you can either create or access your existing account
- You must have a login.gov account to use the ROAM app



### 3 SAVE TRAVELER PROFILES

- In the ROAM app, tap the "Travelers" section and provide required information
- Save the profile
- Repeat this process for each traveler on the trip



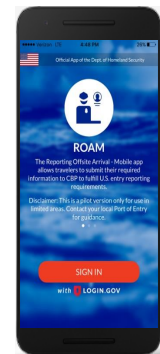
### 4 SAVE MODE OF TRAVEL

- Select "Modes of Travel"
- Add a mode of travel and provide all the required information
- Save the profile for future use



### TRIP SUBMISSION INSTRUCTIONS

Travelers can use the ROAM app to report their U.S. entry to CBP once their small vessel returns to land.



- ✓ Sign into ROAM using your login.gov account
- ✓ Select the passengers and mode (saved in profile) on trip. Click "Add Traveler" or "Add Modes of Travel" to add new profiles
- ✓ Designate a master of the vessel from the list of passenger profiles
- ✓ Answer all declaration questions
- ✓ Submit the trip

**ROAM App Benefits**

- ✓ Streamlined reporting process with reusable traveler and vehicle profiles using login.gov
- ✓ Shorter wait times by reporting from a smartphone instead of calling in
- ✓ Remote inspections by CBP Officers using video chat as necessary

- ✓ A CBP Officer will review your submission and may initiate a video chat if necessary
- ✓ A copy of the final notification will be sent to the email address provided

Having technical issues? You can still call 1-800-432-1216 to report your entry into the U.S.  
To provide feedback on the ROAM app, email [CBPROAM@cbp.dhs.gov](mailto:CBPROAM@cbp.dhs.gov)